# Cabinet Response to the Social Media Task Group Recommendations

The Cabinet welcomed the recommendations of the Task Group; following discussions with the Communications Manager the following timescales have been set in respect of implementing the recommendations:

### Recommendation 1

That the Council should promote its meetings through social media in order to engage with residents.

### Cabinet were in agreement with this recommendation.

Implementation – following discussions with the Communications Manager it was agreed that this would take place with immediate effect.

### Recommendation 2

That the Council should consider a trial of the live streaming of particular items/meetings of interest to residents through Facebook.

# Cabinet were in agreement with this recommendation.

Implementation – following discussions with the Communications Manager, it was agreed that the first trial would be at Council on 24<sup>th</sup> January 2018, with the specific item being agreed with the Portfolio Holder.

#### **Recommendation 3**

- (a) that the Council's Social Media policy be reviewed with the emphasis on providing guidance for officer use;
- (b) that a separate section be included which is dedicated to guidance for Members' use of social media: and
- (c) that Members of the Task Group assist with the section in respect of guidance for Members' use.

# Cabinet were in agreement with this recommendation.

Implementation – following discussions with the Communications Manager it was agreed that this review would commence within the next six months.

### **Recommendation 4**

That an area be created on the Measures Dashboard dedicated to data in respect of access to the Council's social media accounts in order to measure its usage.

# Cabinet were in agreement with this recommendation.

Implementation – a format which met the needs of both officers and Members would be discussed over the next few weeks, with a draft being given to members of the Task Group to see if it meets their needs and then with a view to it being provided for Members on a quarterly basis.

### **Recommendation 5**

That as part of the Member Induction Programme a workshop type training session be provided for Members, covering the following areas:

- (a) An introduction to Social Media on an iPad; and
- (b) Any legal implications of Members' use of social media and how to keep safe.

# Cabinet were in agreement with this recommendation.

Implementation – this training would be included in the new Members' Induction Programme for 2019/20.